

Updated Policies

Attached are the latest copies of our Terms of Sale and other sales related policies and procedures. Going forward, all updates and changes to these policies and procedures will be available from our web site at:

<http://www.franklinelectric.com.au/dealers.aspx>

Terms of Sale

Our Terms of Sale have been updated to reflect the latest Australian Consumer Law (ACL) and Personal Properties Securities Act (PPS).

Period of Warranty Schedule

Each product is listed along with the installed warranty periods and the time from manufacture prior to install time warranty

Site Induced Failure Conditions – Non Warranty

We list site operational, installation and maintenance related conditions that can adversely affect warranty.

Return of Products

To ensure we receive back the same quality of equipment that we dispatched, it takes time and effort to ensure that the next dispatch meets our quality requirements and your expectations. Please review our return policy and fee structure.

Thank you for our ongoing support of Franklin Electric's quality Pumps, Motors, Drives and Controls.



1300 FRANKLIN